GIFCT-US Board Meeting Minutes

August 12th, 2019 7pm eastern/6pm central/5pm mountain/4pm pacific

Join from PC, Mac, Linux, iOS or Android: https://zoom.us/j/2756982209
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Or Telephone: Dial: +1 646 558 8656 (US Toll) or +1 408 638 0968 (US Toll) Meeting ID: 275-698-2209

In Attendance:

Kim Olver – Executive Director
Jim Mishler-Chair
Janette More – Treasurer & Sunbelt Region
Shruti Tekwani – Recording Secretary
Sharon Carder-Jackson – Mid American Region
Martin Price – Northwest Region
Lois Knapton – Vice Chair and Northeast Region
John Mieras-Midwest Region
Cesar Castaneda – West Region
Shana O'Boyle – Southeast Region
Corby Meyer – Mountain States Region
Conry Davidson

Not in attendance:

Biljana Dimovski

1. Consent Approval

- a. Agenda approval
- b. Approval of Previous Minutes
- c. Approval of Expenditure/Receipts Report: Jan did not send July numbers out as yet as she has not received them as yet.

Jim suggested making a modification to the planned agenda so the board could discuss the emailed received from Carleen Glasser on August 11^{th} , 2019. Shruti requested that 2 items still be discussed from the originally planned agenda since they were time sensitive. Those 2 items are: 1. Les' outline for certification and the cost of a virtual attendance at the conference in Bellevue. Jim said that was a good idea and agreed to discuss these two topics.

Marty moved and John seconded the approval of the July minutes with the change that Sharon's term would not be ending at the end of the year. It is Corby's term that is ending. Kim stated that she had thought it was the other way around and it was verified that it is indeed Corby's term that is ending at the end of 2019. Kim informed Conry that she now has voting rights at this meeting, which is different than the last time she was at a meeting. There were no objections to accepting the modified agenda.

- 2. Cesar stated that he originally wanted to withdraw from his board responsibilities now and not wait until the end of 2019, but he changed his mind and would stay on the board until December 2019.
- 3. Treasurer's Report: There was no update at this meeting.
- 4. Conference Registration: There are 40 people registered for the conference currently. Kim knows there are 2 more registered since the report was run. Jan informed us that if we continue with the conference, our loss would be around \$1800. If we cancel the conference, our loss would be a lot greater considering the contracts we have signed as well as our attendees' flight arrangements. We also want to be sensitive to the presenters who have spent time preparing their presentations. Lois moved and Sharon seconded that we continue with our plans to hold the conference in Bellevue, WA. There were no objections and the motion passed.
- 5. Lesson Plans from Les: the normal practice is to ask instructors for a lesson plan to teach courses that they have not taught in the past. Kim has not reached out to Les for this. The board discussed this and decided that Jim would reach out to Les and ask him to email us a lesson plan explaining how he was planning on evaluating competencies and to reach out to some potential mentors to cover the outline of certification. For example, how will you provide opportunities for people to provide feedback, how will you make sure everyone has the opportunity to do role plays, etc.
- 6. Virtual Attendance Cost: the board discussed setting up Zoom for the 3 keynote speeches (90 minutes each) and charging \$97 for all 3 keynotes. This will not be costing us anything as Shruti will set up her iPad and tripod for the Zoom streaming. Conry moves and Lois seconds that we charge \$97 for a virtual attendance to all 3 keynotes in Bellevue.
- 7. Biljana has resigned from the marketing committee and Kim was wondering if she should send an email out to our membership to ask if anyone is or knows of a marketer to help us out. The board was ok with this.
- 8. Letter from Carleen Glasser: Kim offered to exit the meeting at this time. The board agreed that she should stay on for now. Cesar suggested having Kim on the call until the part where we discuss board practices, as our PPM suggests. The board members all said they had read the letter. Summary:
 - 1. Markie pointed out a concern with Kim doing most of the training versus other instructors.
 - 2. There is concern that 33.33% of our income is not coming from disinterested or public parties
 - 3. Les and Roxanne's Online Basic Training

Kim clarified that she has never solicited work and invited the board to interview any of her trainees to ask them how they picked Kim to do training for them. Kim brought up an incident where she was approached as the ED and she gave this company 3 names, including herself. They picked her to do the training. Jan clarified that the data Markie was talking about is only for Basic Trainings. Marty stated that the perception might be that Kim does all the Basic Trainings, but that she is also someone that advertises and plans trainings. She markets herself. John brought up the fact that all of us on the board have our own jobs and ways of earning money and we are a small pool of people. We could find conflicts of interest with almost everyone on the board and in how they earn a living. Because this is a volunteer position and the way the institute is set up, there are multiple ways that the perception can be taken. There was also discussion about how Kim had a lot of these clients before she became the ED. Kim stated that she wants to serve at the board's request and will step down if the board decides that the ED should not do training.

After much discussion, the board agreed that Jim would respond to Carleen Glasser with a letter and to hire a tax attorney.

Online Basic Training: This was also mentioned in the letter and this is not in the jurisdiction of GIFCT-US.

Jim offered to draft a response letter to Carleen and say that we have a process in place. To our knowledge, that process has been followed. We don't have an opinion on the WGI part of the letter. As regard to the rest of the letter, we will hire a tax attorney and they will review the concerns. The board will follow up with those recommendations. Jim will send a draft copy out to the board before sending it to Carleen.

Marty moved and John seconded that Jim will write a letter and it will be sent to the board in draft form. There were no objections and the motion passed.

Lois moved and John seconded a motion to consult a tax attorney with 501(c)(3) knowledge in order to review our situation. There were no objections and the motion passed.

Submitted by Shruti Tekwani, Recording Secretary Board Member, Glasser Institute for Choice Theory-U.S.

Jim Mishler, Chair

Glasser Institute for Choice Theory-US

James A. Mishler, MA

Kim Olver, President & Executive Director Glasser Institute for Choice Theory-US